

# Legal Notice and Withdrawal Policy

## Legal Notice and Withdrawal Policy

This information was issued by digital value creators (DVC) Switzerland (“DVC”, “we”, “us”, “our”, “ours”).

1.	Withdrawal period .....	1
2.	Revocation instruction .....	1
3.	Exclusion of the right of withdrawal .....	1
4.	Return of the goods .....	2
5.	Reimbursement of the purchase price .....	2
6.	Sample Withdrawal Form .....	2
7.	Contact.....	2

## Dear clients

We would like to provide you with information on the right of withdrawal in accordance with Swiss law.

### 1. Withdrawal period

In accordance with Article 40 of the Swiss Code of Obligations (CO), the withdrawal period is generally 7 days from the date of conclusion of the contract.

### 2. Revocation instruction

The revocation must be sent in writing by letter or e-mail to the contractual partner. The contact details of the contractual partner can be found in the contract documents or on our website.

The revocation instruction must be formulated clearly and comprehensibly and contain all necessary information.

### 3. Exclusion of the right of withdrawal

There are certain legal exceptions where the right of withdrawal does not apply. These include, for example

- Contracts for financial services (such as insurance and loans)
- Contracts for real estate
- Contracts for customized products

Please check carefully whether your contract falls under one of these exceptions.

## 4. Return of the goods

If you wish to cancel a purchase contract, you must return the goods you have received immediately. As a rule, you bear the costs of returning the goods yourself, unless the contractual partner has expressly agreed to bear these costs.

The goods must be returned in the condition in which you received them.

## 5. Reimbursement of the purchase price

In the event of an effective withdrawal, all payments you have made under the contract will be refunded to you within 30 days of receipt of the withdrawal.

To exercise your right of withdrawal, you can use the following sample withdrawal form:

## 6. Sample Withdrawal Form

- Sample withdrawal form Start -

To [insert the name, address and, if available, the fax number and e-mail address of the provider]:

I/we (\*) hereby cancel the contract concluded by me/us (\*) for the purchase of the following goods (\*)/the provision of the following service (\*) Ordered on (\*)/received on (\*)

Name of the consumer(s)

Address of the consumer(s)

Signature of the consumer(s) (only for notification on paper)

Date of withdrawal

- Model withdrawal form End -

However, the above introduced withdrawal template is not obligatory. You can also declare your withdrawal in another form.

## 7. Contact

For questions and further comments, we are reachable via [Contact](#).